

## **Wildwood Vineyard - TERMS AND CONDITIONS**

### **1. VERIFICATION OF AGE**

It is a criminal offence for persons under the age of 18 to attempt to buy alcohol. By using this site you confirm that you are 18 years of age or over. By purchasing wine from Wildwood Vineyard, you are confirming that the person receiving the shipment of wine is over the age of 18.

### **2. RESPONSIBLE DRINKING**

Alcohol should be consumed in moderation. Alcohol consumption may cause health problems. Women should not drink alcoholic beverages during pregnancy because of the risk of birth defects. For more information see [www.drinkaware.co.uk](http://www.drinkaware.co.uk).

### **3. GENERAL**

#### **3.1 REFUND POLICY**

If you don't like a bottle of wine because you think it's faulty we will credit you for the full amount for that particular bottle. If you have bought a case or more of a particular wine, then we will refund all of that wine, including delivery, as soon as we have received the rest of the wine from you, provided, of course, you have only opened ONE bottle of the wine.

#### **3.2 PRICES & PAYMENT**

All prices are quoted in pounds sterling. The prices include Value Added Tax, unless otherwise specified. Any delivery charges are additional and will be added to your bill before you confirm your order.

#### **3.3 DELIVERY**

The cost of delivery quoted includes delivery by courier to GB Mainland addresses. For other destinations a surcharge will apply. Delivery charges are listed on the website.

Delivery charges include packaging each bottle into inflatable bottle protectors to ensure that to the best of our ability that they reach you in perfect condition. All packaging is recyclable. All wines or goods ordered remain the property of Off the Line Vineyard until payment is received in full.

#### **3.4 TAX CHARGES**

The prices shown on our website are all inclusive of VAT.

#### **3.5 BREAKAGES**

Please check your order upon delivery and let us know within 24 hours by email or telephone of any breakages. We will replace any broken bottles or refund you the cost of the damaged bottle.

#### **4. MODIFICATIONS TO TERMS AND CONDITIONS**

Wildwood Vineyard reserves the right to modify our terms and conditions without notice to you. If you continue to use this website after any changes, this constitutes your agreement to any such changes.

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